

Service Excellence for the Digital Workplace

Bell Techlogix is a leading information technology managed services and solutions company providing expertise to clients worldwide.

A Shift in the IT Paradigm

In today's fiercely competitive marketplace, companies are continually challenged to meet the technology demands of their business. Digital Transformation is changing the way people work at every level of the organization. How we used to service IT is no longer effective and a monumental shift is occurring. The Digital Era is here. End-User Enablement, whether in the cloud or on a mobile device is forcing businesses to rethink traditional processes. Bell Techlogix understands that to be successful in a fast paced world of change and choice you require a team that is driving your business with uncompromising speed, agility and service excellence. Bell Techlogix is your answer.

Who is Bell Techlogix?

Bell Techlogix is a leading information technology managed services and solutions company focused on global and mid-market enterprises, as well as educational institutions.

Bell Techlogix provides services and solutions to a variety of customers; leveraging our integrated enterprise service delivery platform across our offerings portfolio including, **Next Generation Digital Workplace, Infrastructure Management, Cloud Solutions and IT Lifecycle Services.** Bell Techlogix has leveraged over 30 years of experience to partner with our customers to transform their operations with an agile hands-on approach.

Bell Techlogix's comprehensive managed services and solutions, delivered through a Heartland Arbitrage delivery model, focuses on tools, labor, and facilities based in the United States. We locate our facilities in areas of the country that have relatively low labor and location costs, while accessing the high quality of the American Workforce. Our digital transformation platform provides a superior user experience, while remaining economically competitive.

Vertical Industry Expertise

Education

Retail

Healthcare

Financial Services

Professional Services

Bell Techlogix brings a deep knowledge base and ability to apply best practices across multiple vertical markets. Our clients are of varying size that span multiple vertical industries. Each of those industries have key opportunities, challenges and requirements that make it necessary for us to differentiate and customize elements of our service offerings, providing the outcome that meets their specific industry needs.

Why Bell Techlogix?

Our success is built on our strong client partnerships. At Bell Techlogix we believe that any client engagement needs to start with a collaborative dialogue to be successful. That is why we ensure the right discussions and processes between our clients and team to ensure the transformation of your business that you are driving toward. We work on custom plans to develop future-state requirements and evaluate the short and long-term impact on your business. By jointly defining our partnership we can ensure operational excellence and true quality of service for your business.

www.belltechlogix.com



INDUSTRY RECOGNITION

Gartner Magic Quadrant for Managed Workplace Services. (Gartner, January 2017)

451 Research Report - Bell Techlogix continues to come to market with a clearly differentiated approach to delivering services as an MSP in the cloud era. It is offering its target market, capabilities that they do not currently have easy access to, in a way that makes sense to the way they operate. (451 Research, May 2016)

Gartner Magic Quadrant for End User Outsourcing - Bell Techlogix's service delivery is completely based on an onshore domestic model...clients indicate that Bell Techlogix regularly delivers on its committed SLAs...flexible with dynamic client requirements, and promptly resolves issues. Clients appreciate its competitive resource rates, its skilled and professional employees, and its leadership engagement. (Gartner, August 2015)

Bell Techlogix is an innovative MSP, always looking to expand its value proposition beyond the mainstream US midmarket, select large enterprises and US education offerings. As such, Bell Techlogix continues to develop a pioneering business model for MSPs that should especially appeal to the midmarket buyer. (451 Research, July 2015)

As one of the few pure play Managed Services Providers with an ITaaS ITSM automation offering available in both a SaaS and/or traditional delivery model, we found their approach and strategy around BEAM-as-a-Service to be quite compelling for their targeted market. (451 Research, May 2015)